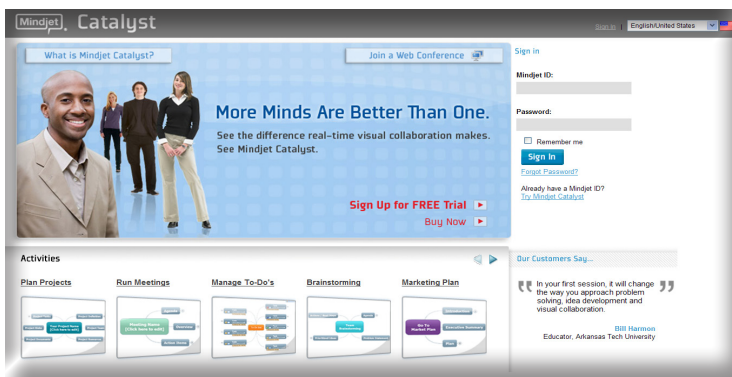




Catalyst™

Since 1997, over 1.5 million business professionals worldwide have trusted Mindjet® products for their collaboration needs. With the introduction of Mindjet Catalyst, Mindjet provides your business with the secure, highly available workspaces and web conferencing you need and expect from a global SaaS company.

Mindjet understands that your data and ability to share and collaborate is the lifeblood of your company, and we've built Catalyst with service reliability and security in mind. From our secure data center with off-site backups to advanced account management and access control features, Catalyst gives you the tools you need to have your team up and running quickly with peace of mind that your data is accessible and secure.



Reliability and Global Support You Can Depend On

Over 1.5 million users have come to trust Mindjet products since 1997, and since the launch of Mindjet Catalyst, we've provided reliable on-line workspaces to companies around the world. Our service and support features include:

- **Highly Reliability and Availability** - The Catalyst service surpasses 99.9% uptime, ensuring your team and your customers can meet their on-line collaboration needs using the browser of their choice. We continuously monitor service up-time and notify account owners and users of scheduled maintenance times in advance.
- **Flexible and Extensible Accounts** – As a Catalyst account owner, you can add storage space and/or new users at any time. Accounts that exceeded allocated storage limits are given a grace period, ensuring that your business and team operations remain uninterrupted while you decide on the level of service you require.
- **Global Support** - Support is available to Catalyst account owners and users via on-line case submission, chat, and click-to-call options from our US and European support centers.

**Collaboration Made Simple.
Security You Can Trust.**

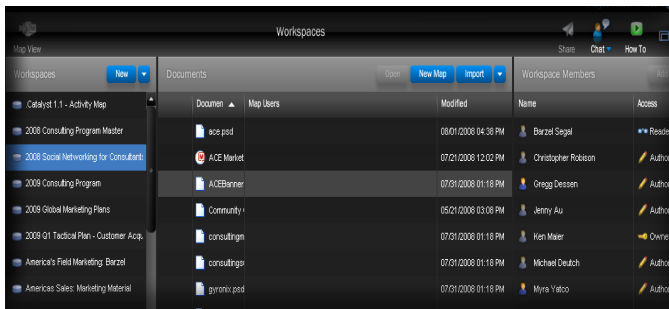
Secure Workspaces for Team Collaboration

Mindjet Catalyst is the only on-line workspace that allows your team members to both share files and collaborate on-line securely and in real-time. Security measures that help protect your data include:

- **Secure Document Sharing and Real-Time Collaboration** – Catalyst uses 128-bit SSL 3.0 TLS 1.0 communication to help protect all files shared on the Catalyst service. Once stored in Catalyst, your company's data is sandboxed within Catalyst and scanned at upload time with multiple industry-leading anti-virus software packages. Real-time collaboration sessions are protected with the same SSL security as document collaboration.
- **Session-Based Transaction Protection** - Individual user sessions are identified and re-verified with each transaction, using a unique token created at each user sign in. Sessions time out after a period of inactivity to help prevent unauthorized access.
- **Hidden From Search Engines** – Files stored in Catalyst are not discoverable by search engines unless users decide to make them public outside of Catalyst. Users have the option of deciding with whom and under what circumstances they share files, and can revoke access at any time.
- **Strong Password Support** – Catalyst supports the use of strong passwords selected by individual team members, which are stored in an encrypted fashion on the Catalyst service. Mindjet employees have no access to passwords once encrypted.

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Access to Data and Privacy Settings You Control

Mindjet understands that on-line workspaces need to be easy to use, yet have the control you need to help secure your critical data. Mindjet Catalyst features include:

- **Multi-Level Account Permissions** – Account owners determine membership to Catalyst accounts, with each account invitation tied to a specific users you control. Owners determine which users can create workspaces and host web conferences. Owners can suspend account membership and user privileges at any time, making data previously shared inaccessible.
- **Private, Team, and Inter-Company Workspace Support** – Workspaces can be configured as private document repositories, invisible to other team members, or set up as team workspaces where multiple users can collaborate and work interactively. Workspace ownership and management can be shared among multiple users to facilitate collaboration.
- **Multi-Level Access Control** – Each workspace supports unique access control lists, clearly identifying which users have the ability to manage the workspace and its users, which members have the ability to edit and upload files, and which team members have read-only permission.
- **Account Data and Privacy Protections** – Mindjet Catalyst is PCI-compliant when protecting account owner credit card data.

Iron-Clad Data Centers and Backups for Your Sensitive Data

The Mindjet Catalyst service is operated in a state-of-the art colocation facility, operated by the same company trusted to provide mission-critical IT solutions to 40% of the top one hundred Fortune 500 firms. Mindjet Catalyst was designed from the ground up with security in mind, including:

- **Protected Colocation Facility** - Mindjet Catalyst is hosted in a SAS 70 certified colocation facility, manned with on-site security guards and protected with cameras, false entrances, portals and man traps, bulletproof glass and walls, and biometric palm scanners to control physical access to our servers.
- **Service and Data Protection Measures** – Catalyst is protected 24x7x365 by multiple firewall mechanisms, virus scanning software and is continuously monitored by security experts. To ensure reliability of the Catalyst service, Mindjet has implemented full redundancy of all system components including load-balanced hardware, power, and Internet connectivity and uses RAID storage technology to help maintain high levels of data protection and service reliability.
- **N+1 Redundancy and Environmental Controls** – The Catalyst data center facilities have multiple HVAC units with high volume, zoned temperature control systems, multiple UPS (Uninterruptible Power Source) systems, generators and short notice diesel refueling available should power outages occur. Environmental controls that help protect our data center include fire suppression devices and seismic isolation equipment.
- **Scheduled Off-Site Backups** – Data stored in the Catalyst service is backed up at daily, weekly and quarterly intervals and stored in a secure Iron Mountain® location off-site to help ensure service reliability and integrity.

Want to Learn More About the Catalyst Service and Security? Contact Us!

Contact us at www.mindjet.com/support and a Mindjet support specialist will assist you with any additional questions you may have.